Questions 1-5: Write a sentence based on the picture

Directions:
In this part of the test, you will write ONE sentence that is based on a picture. With each picture, you will be given TWO words or phrases that you must use in your sentence. You can change the forms of the words and you can use the words in any order. Your sentences will be scored on:
- the appropriate use of grammar and
- the relevance of the sentence to the picture.

**Question 1**

![Cart / Old](image)

1. Answer
Question 2

2. Answer ____________

Question 3

3. Answer ____________

school / to

waitress / food
Question 4

4. Answer

Question 5

5. Answer
6. 翻譯 25%

翻譯下列文章

On November 11, 2006, I was shopping for supplies in your store. I was browsing through your supermarket aisles when I suddenly tripped due to a missing tile on the floor. I have reported this matter to the customer relations officer within the vicinity already.

Please inform me of the actions that you have taken to address this problem. In addition, make sure that these kinds of accidents do not happen again. Remember that customer safety should be of your utmost concern.

7. Questions 7: Respond to a written request

Directions:
In this part of the test, you will show how well you can write a response to an e-mail. Your response will be scored on:
- the quality and variety of your sentences,
- vocabulary, and
- organization.

Question 7

Directions: Respond to this email as if you are the head of the customer service department of Bertie’s Supermarket. Make a statement of apology and mention TWO actions that you have taken to avoid future accidents in your store.

FROM: Jean Heaver
TO: Customer Service Manager, Bertie’s Supermarket
SUBJECT: Complaint
SENT: November 12, 2006

On November 11, 2006, I was shopping for supplies in your store. I was browsing through your supermarket aisles when I suddenly tripped due to a missing tile on the floor. I have reported this matter to the customer relations officer within the vicinity already.

Please inform me of the actions that you have taken to address this problem. In addition, make sure that these kinds of accidents do not happen again. Remember that customer safety should be of your utmost concern.
To: Jean Heaver

SUBJECT: Re: Complaint